

1. [REDACTED] A copy of technology document from your technical solution providers detailing the following:

- *Gaming platform architecture, Details of Gaming Application Service Provider*
 - a) *Company name*
 - b) *Company URL*
 - c) *Name of the contact person*
 - d) *Phone number of the contact person*
 - e) *Email address of the contact person*
- *Details of hosting Service Provider*
 - a) *Company name*
 - b) *Company URL*
 - c) *Name of the contact person*
 - d) *Phone number of the contact person*
 - e) *Email address of the contact person*
- *Details of Odds service provider*
 - a) *Company name*
 - b) *Company URL*
 - c) *Name of the contact person*
 - d) *Phone number of the contact person*
 - e) *Email address of the contact person*
- *and any other support services stating specifically the kind of services to be rendered to the operator supported with other relevant documents.*

2. [REDACTED] Copies of Service Level Agreements with ALL service providers (*as mentioned above i.e., Hosting, security, Game odds etc.*)

3. [REDACTED] A Letter of undertaking from the technical solution providers (Gaming Platform Services) stating their commitment to fair and equitable service to their client to promote the development of Lottery operations in our jurisdiction.

4. [REDACTED] A copy of recently executed certificate of fitness (*Evaluation & Issues report*) on gaming platform from any of the Commission's recommended gaming Laboratories or any other written document in form of approval or endorsement from a revered gaming regulatory authority verifying the integrity of the software solution.

5. [REDACTED] copies of policy documents on

National Lottery Regulatory Commission

- IT Administration
- Training and supports,
- Systems & Data security,
- Disaster recovery,
- Access control systems,
- Business continuity plan,
- Data Privacy and Protection
- Data destruction,
- Information Security Policy
- Network Operating systems,
- Network communication Security
- Risk Management,
- System Processes,
- User Data Policy,
- User Access Management,
- Systems, services and Application etc.

5. A document detailing all software (Operating Systems, Gaming programs, Databases) and hardware specifications (Servers, UPS, switches, routers, firewalls etc.) to be implemented during the setting up of the gaming platform.
6. Schematic diagram illustrating concisely the technical operational flow.

For item 4, the below details suffice:

1. Recommended test laboratories for online gaming platform considered by the National Lottery Regulatory Commission (NLRC)

- GLI South Africa, Europe, Canada
- BMM Compliance
- ITech Labs
- eCORGA
- NMi Meteorology & Gaming (now acquired by GLI)
- Gaming Associates (Europe)
- SQS India infosystems PVT Ltd.

2. Online gaming platforms are recommended to undergo Laboratory test using either of the 2 Standards below:

- Alderney Gambling Control Commission's Technical standards and guidelines for internal Control Systems and Internet Gambling (ICSG Version 4)
- Gaming Laboratory International's Interactive Gaming Systems (Standard series GLI-33)

3. Platforms must be tested for **ISMS** and **baseline evaluation** using the significant modules of the standards that best addresses the platform type and on completion of testing;
 - Report outlining the issues and evaluation conducted and the results of the evaluation must be submitted for the purpose of this application.